

Qualifications:

- Certified Information Systems Security Professional (CISSP)
- Certified Alarm Technicians
- Low Voltage License
- Master Telecom Technicians
- Licensed Security Company
- Nurse Call
- Stanley Room Alert
- Xorcom
- Life Safety
- Mass Communication
- Keri Systems
- Microsoft Certified Systems Engineers (MCSE)

Combined Technical Expertise:

- Low Voltage Design and Consulting
- Nurse Call Engineering and Implementation
- Door Access Control Design and Implementation
- Wander Management Design and Implementation
- CCTV and Access Control Design and Implementation
- Telecom Engineering and Implementation
- Cabling Plant Design and Implementation
- Policies & Procedures Auditing and Creation
- Backup and Disaster Recovery Planning
- Network design, implementation and maintenance
- Electronic Medical Records
- Regulation Compliance
- Project Management

Partial Client List:

- Glenaire
- Preston Pointe
- Cedars of Chapel Hill
- Aldersgate
- Redstone Highland's Presbyterian Care
- Forest at Duke
- Midland Meadows
- Carolina Meadows
- Lutheran Senior Life
- The Highlands of Wyomissing
- Retirement Living Associates

What worries you? **We take the worry out!**

UNIFIED ALERTS

COMMUNICATIONS AND SECURITY



PROVIDING COMMUNICATION, SECURITY AND SENIOR CARE TECHNOLOGY SOLUTIONS SINCE 2004.

Unified Alerts is a member of Leading Age FL, NC & PA, Health Care Associations of NC, PA & SC and Assisted Living Associations of FL, NC & PA.

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About Us

Unified Alerts has been providing security, communication and senior care technology solutions since 2004.

We take pride in our ability to reach beyond the simple "boxed solutions" and strive to match the operational goals of the organization with the implemented technology.

We can provide our clients with **complete "Turn Key" solutions** to include:

- LV Design and Build
- Access Control
- Security Cameras
- Nurse Call
- Wander Management
- Phone Systems
- Alarm Systems
- Mass Notifications
- IT Services

1-800-513-5571
www.unifiedalerts.com

Federal ID #: 27-474-6583
D&B #:071314022
Federal Cage Code: 7LA75

NC Low Voltage: 30377-SP-FA/LV
NC Alarm: CSA-2485
FL Specialty Electrical: ES12001520

Retirement Living Associates, Raleigh, NC

Customer Requirements

RLA was in need of a **LV Design and Build** solution provider that could work with owners, developers, GC's, and community staff to provide turnkey concept, design, strategic planning, budgeting and solution implementation and support for several developments to include: Methodist Manor in Florence, SC, Mars Hill Retirement in Mars Hill, NC, Patrick Square in Greenville, SC and Twin Creek in Florida.

Results

RLA now has a model developed by Unified Alerts that is centered around operational and clinical goals of the community that allows them to go from concept and design, budgeting, and implementation and support for all Low Voltage solutions required or wanted based on the market of the community and licensure.

Solutions include low voltage design, budgeting, strategic plans, owner representation, networking, nurse call, wander management, door access control, security cameras, digital signage, and telephone systems.

Forest at Duke, Durham, NC

Customer Requirements

Community wide emergency/nurse call system that could provide coverage over the entire 40+ acre campus to include health care.

A solution that could provide traditional emergency call support functions but also provide additional functionality to alert staff of resident mobile emergency requests anywhere on the campus, alert staff of IL cottage home security alarm alerts (doors and windows) and alert staff of IL cottage and apartment smoke detection.

Results

Independent Living now has a multi-purpose emergency call system that allows security to receive all pull cord, smoke detector, door and window alerts for a faster onsite response. The system also allows residents to request assistance across the entire campus utilizing the waterproof mobile pendants alerting security staff of the location of the resident.

Redstone Highlands, Pittsburgh, PA

Customer Requirements

Improve the **phone system and service** on two levels: on the corporate level, to obtain a more flexible system with timely support and lower annual support fees; and on the healthcare level, to provide more timely and less costly phone service for the families and residents.

Results

Corporate facilities: Redstone was able to keep the existing Polycom phones (over 150) and existing functionality. The addition of the Xorcom system allows for SIP trunking, additional users at zero cost, and significantly lowers annual maintenance fees. All sites are connected using IAX2 for extension-to-extension dialing and multi-site use of available trunks.

Healthcare facilities: Redstone is now able to provide phone service to new residents within 48 hours, as opposed to the previous standard of two weeks! Additionally, the cost savings to the residents is substantial, and the revenue benefit to Redstone allows for the system to in essence pay for itself in a

Veterans Hospital, Fayetteville, NC

Customer Requirements

Wander management solution that would increase the safety of residents by eliminating keypads for clearing or bypassing wander alerts, track who clears and bypasses wander alerts and to centrally alert staff of wander risks.

Results

Staff are issued proximity cards that are authorized to clear and bypass wander alerts enabling the VA to get rid of shared keypad pin numbers and track who clears and bypasses all wander alerts.

Twin Creeks, Riverview, FL

Customer Requirements

Community **LV design and build** to include wireless nurse call, wander management with access control integration, panoramic views of medicine rooms and corridors, digital signage, network infrastructure design, and resident services design.

Results

Community wide emergency call solution with silent alerting, wander management integrated with access control to track who clears and bypasses alerts with proximity cards, full panoramic camera views for medicine rooms and corridors and a complete build and design of the entire community aligned with the owner and developers vision for resident care, resident safety and operations.

Preston Pointe, Cary, NC

Customer Requirements

Emergency call system that could provide residents with mobile pendants that would work anywhere on the grounds and in the building, alert staff if there were water overflows in the resident bathrooms, alert staff if the stoves were left on and alert staff if a smoke detector went off.

Preston Pointe also wanted an easy to use system that would allow them to have alerts sent to the onsite home health care provide when a resident was in their care and to be able to pull full reports on all alerts and have them automated to send to staff each day.

Results

Preston Pointe staff are now alerted of water over flows in the bathrooms, stoves left on and smoke detection with-in a residents apartment. They are also now able to easily switch a resident over to the home care provider to receive the alerts and have full reporting details on all alerts.

Residents can now request assistance from anywhere on the grounds and with-in the building using their waterproof pendants.



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